RAF Benson HIVE Bulletin November 2026

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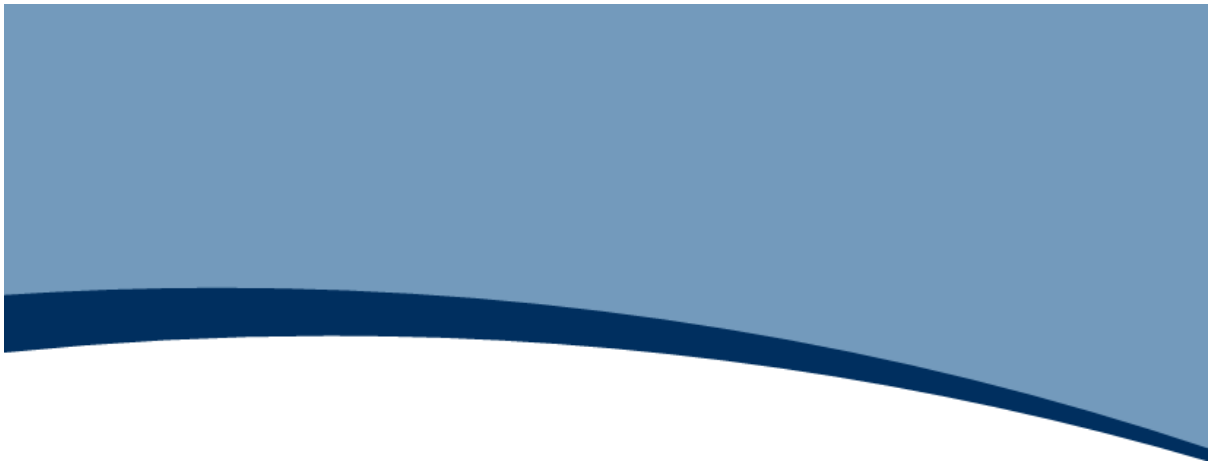

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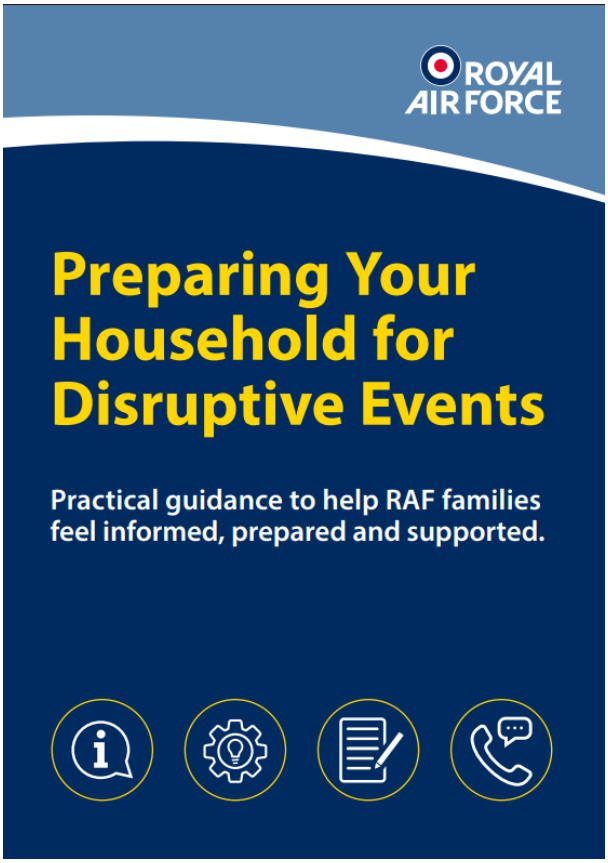
News Updates



Foreword

Preparing for everyday disruption is a sensible part of family life. For Service Family households where routines can sometimes change quickly and family members may at times be managing independently, having a simple plan can provide reassurance and help everyone feel more confident when the unexpected occurs.

This leaflet offers practical advice to help households consider a few straightforward steps they may wish to take in the face of a wide range of disruptive events. From changes in weather patterns that lead to flooding and severe storms, to global events that result in shortages of certain foods and materials there are many events that can affect our day-to-day lives. In an increasingly connected world, power cuts and internet outages can also limit activity. Recent events, including the Covid-19 pandemic, demonstrated how quickly normal access to everyday items and services can be disrupted.

Most disruptions are short-lived, but they can affect travel, communications, education, power supplies, healthcare, childcare, access to cash, and the availability of everyday essentials. A small amount of preparation can reduce stress and help families and personnel manage and respond with confidence if normal routines are interrupted.

Being prepared does not mean expecting the worst. It simply means knowing where to find trusted information, having a simple household plan, and thinking ahead about the people, items and arrangements that matter most to your household.

Why are we sharing this now?

As part of our ongoing commitment to supporting RAF personnel and families, we are encouraging households to consider some simple preparedness measures. Most disruptions are minor and temporary, but a small amount of planning can help families feel more informed, resilient, and confident if everyday routines are unexpectedly affected.

Simple steps you can take

Make a Family Plan: Discuss evacuation routes, agree an outside meeting point, practice how to contact emergency services (like calling 999). Talk through what to do if you must spend time in a place other than your home.
Prepare Emergency Kits: Stock a home supply of essentials (water, food, first-aid kit and guide, spare glasses / contact lenses, medication, cash, toilet paper, wind up/ battery operated radio, pet food, baby food, nappies, a torch, and phone charging options) and keep a small bag containing essential items and important documents.
Travel Preparedness: Keep vehicles maintained and consider keeping fuel levels topped up during periods of severe weather or potential disruption.
Write Down Contacts: Keep a list of important phone numbers in case of power or internet outages and ensure schools/childcare providers have your current details.
Keep Key Information Accessible: Including NHS numbers, family emergency contact details, passport details, utility account information, insurance details, military welfare contacts and military accommodation contacts.
Assess Specific Needs: Plan additional support for children, elderly or disabled relatives, neighbours, and pets.
Practice Scenarios: Use discussion and role-play to help children and young people understand, practice and feel confident in responding appropriately to emergency situations or if someone is stranded away from home.

Staying informed

Use trusted information sources. Government Emergency Alerts may be sent directly to your mobile phone in serious incidents. If you receive one, read it carefully and follow the instructions provided.

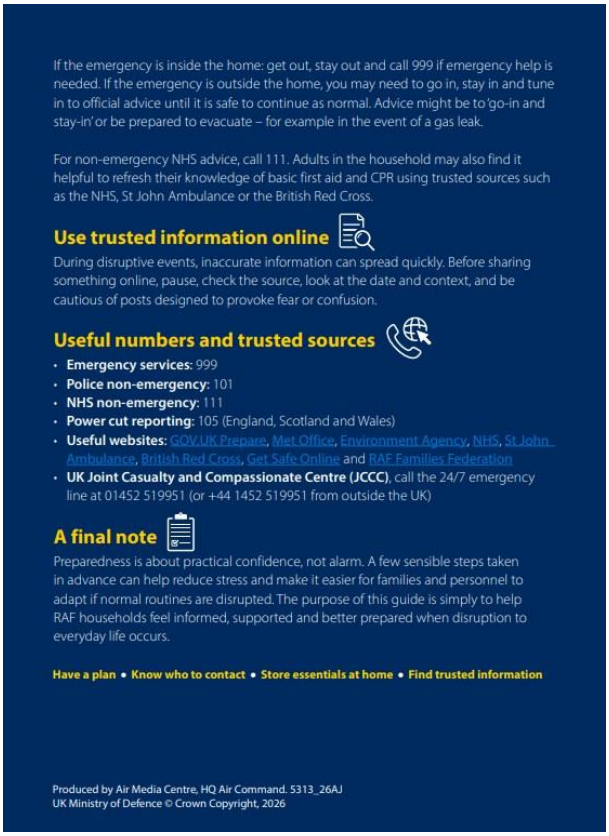
You may also wish to sign up for local flood warnings, Met Office weather alerts and other relevant updates for your area. Where possible, rely on official channels and trusted public services rather than rumours or unverified social media posts.

Supporting children and those who may need additional support

Children often take their cues from the adults around them. Calm, age-appropriate conversations can help them feel reassured. The aim is not to alarm children, but to help them understand simple safety steps and know who to turn to if they are worried.

If something happens

If someone in your household has a disability, caring need, or relies on equipment or medication, it is worth thinking ahead about what support they might need during a disruption. It may also be helpful to join a Priority Services Register with utility providers if additional support may be required during outages.



If the emergency is inside the home: get out, stay out and call 999 if emergency help is needed. If the emergency is outside the home, you may need to go in, stay in and tune in to official advice until it is safe to continue as normal. Advice might be to 'go-in and stay-in' or be prepared to evacuate – for example in the event of a gas leak.

For non-emergency NHS advice, call 111. Adults in the household may also find it helpful to refresh their knowledge of basic first aid and CPR using trusted sources such as the NHS, St John Ambulance or the British Red Cross.

Use trusted information online

During disruptive events, inaccurate information can spread quickly. Before sharing something online, pause, check the source, look at the date and context, and be cautious of posts designed to provoke fear or confusion.

Useful numbers and trusted sources

- **Emergency services:** 999
- **Police non-emergency:** 101
- **NHS non-emergency:** 111
- **Power cut reporting:** 105 (England, Scotland and Wales)
- **Useful websites:** GOV.UK Prepare, Met Office, Environment Agency, NHS, St John Ambulance, British Red Cross, Get Safe Online and RAF Families Federation
- **UK Joint Casualty and Compassionate Centre (JCCC)**, call the 24/7 emergency line at 01452 519951 (or +44 1452 519951 from outside the UK)

A final note

Preparedness is about practical confidence, not alarm. A few sensible steps taken in advance can help reduce stress and make it easier for families and personnel to adapt if normal routines are disrupted. The purpose of this guide is simply to help RAF households feel informed, supported and better prepared when disruption to everyday life occurs.

Have a plan • Know who to contact • Store essentials at home • Find trusted information

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Celebrating Forces Families- Nominations Now Open



Across the UK, forces families and those who support them are making a real difference in their communities, workplaces, schools, and support networks.

Do you know someone who goes above and beyond , a military spouse championing others, an inspiring forces child, a dedicated volunteer, a community group, or an organisation providing outstanding support?

Now is the time to recognise their impact and celebrate their story.

Nominate them for the Celebrating Forces Families Awards 2027 and help shine a spotlight on the extraordinary people behind the Armed Forces community. Submit your nomination: **https://www.celebratingforcesfamilies.co.uk/nominate**

Costco: Membership benefits offer for serving Armed Forces and MOD staff

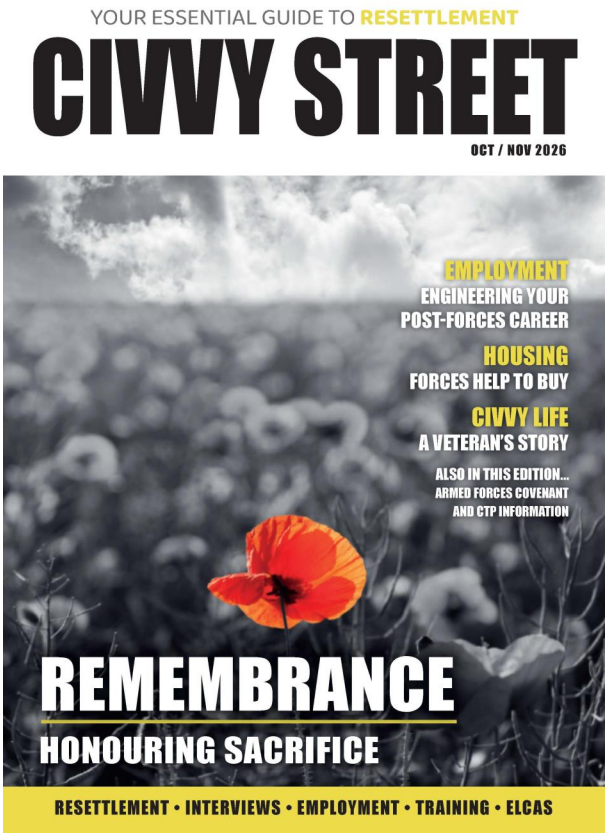


For more information on Costco membership, please go to: Why become a Costco MemberServing personnel and MOD civilian staff are eligible for this membership offer. Costco membership starts from £42 for two people for one full year depending on the membership which best suits the Armed Forces/MOD employee. Once employees join, they are able to shop Costco worldwide straight away for the year. Costco have warehouses across the UK, plus also in many locations overseas. The UK store finder can be found at: costco.co.uk/store-finder

Resettlement Magazines







To read this issues online, or any back issues, please click on the links below.

Easy - https://www.easyresettlement.com/

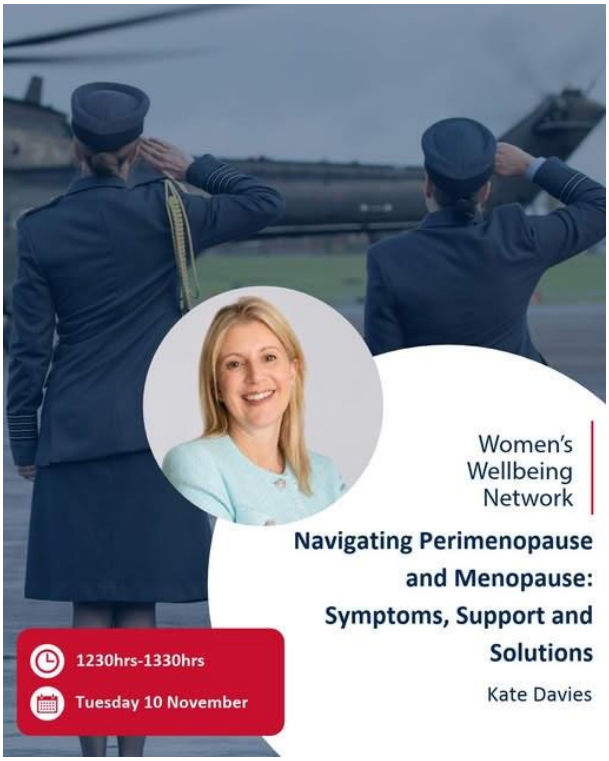
Quest: Quest Magazine - Armed Forces Resettlement since 1999

Civvy Street: https://civvystreetmagazine.co.uk/digital-editions/

Notices


ARMED FORCES
LGBT BAN
1967-2000
Ministry of Defence
APPLY BY 12 DEC 2026
50 days
left to apply.
Time is running out.
Apply for recognition
visit:
gov.uk/affected-by-the-ban


ROYAL AIR FORCE
REJOINERS & TRANSFEREES
ARE YOU CONSIDERING A RETURN TO SERVICE OR AN INTER SERVICE TRANSFER?
If you have served in the Royal Navy or the Army, there are also opportunities for you in the Royal Air Force.
JOBS AVAILABLE NOW
Possible opportunities up to age 57
SEARCH RAF RECRUITMENT REJOINERS & TRANSFEREES
0345 605 5555
/rafrecruitment @rafrecruitment



RAF Benevolent Fund - Benefits Advice

Royal Air Force Benevolent Fund

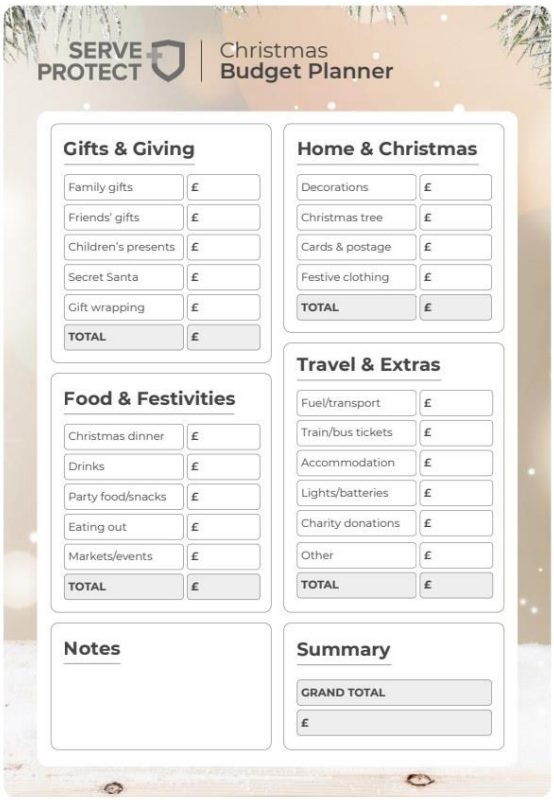
The welfare benefits system can be difficult to navigate. Our friendly staff can help advise on which benefits you, or a loved one might be entitled to. We can also assist with disability benefit appeals.

https://www.rafbf.org/benefits-advice

First Defence Finance - How to build a Savings Habit that actually sticks

FIRST DEFENCE FINANCE
Serving our military family

Struggling to save? Here’s How to Build a Savings Habit That Actually SticksStarting to save is one thing.Keeping it going every month is another.You might save £50 one month, forget the next, then find yourself dipping into it when an unexpected expense comes along.The trick isn't necessarily finding more money to save. It's building a savings habit that fits into your everyday life and is easy to keep going.Whether you're serving, have left the Armed Forces, or are part of a military family, your financial circumstances can change over time. A savings routine that works for you now should be flexible enough to adapt when life does.We've put together some simple ways to make saving feel less like another job on your to-do list - Click HERE to view.





Station and Local Events

RAF Benson Road Safety Week - 16th -m20th November.

LGV / PCV driving experience - Experience being behind the wheel of a Large Good Vehicle.

Could you still your Driving test? - Go out with a Defence Driving Examiner under test condtions to see if you still have the road craft to still pass a UK Driving test. *Must hold a full UK driving license.

Please book onto the events via the BEN-Course Booking Tool - Power AppsBEN-Course Booking Tool - Power Apps

RSW 2026 Poster.png



RAF BENSON SANTA DROP – THURSDAY 3RD DECEMBER

RAF Benson is proud to be supporting local children and families once again through our annual Santa Drop this festive season.

The Santa Drop is one of RAF Benson's most valued community engagement activities engaging with children across Oxfordshire through gift donations, school flypasts and a visit to the children residing in John Radcliffe Hospital. To make this year's event a success, we are asking for your support.

We are seeking donations of new and unopened gifts suitable for children of all ages, including: • Toys • Books • Arts and crafts activities • Board games • Puzzles

Donation Locations:

• Community Centre

• Station Church

• Media and Engagement Office, Station Headquarters

Donations can be dropped off at any of the three locations listed above from Monday 19 Oct 26 to Tuesday 27 Nov 26.

What we cannot accept: Unfortunately, we cannot accept used toys, damaged items, opened items or food products.

We request that the gifts are delivered to the drop off locations wrapped and labelled with the following information: **age range of gift and a brief description of the item**.

Thank you for supporting RAF Benson's commitment to our local community and helping make the festive season special for those who may need it most.



RAF Benson Family Christmas Events



SANTA'S POST BOX



The HIVE Officer has heard that Father Christmas Elves' will be passing the Community Centre during November to pick up Santa's post, so children you need to start writing your Santa letters now!

There will be a special red post box located outside the Community Centre from Friday 6th November where you can post your letters to Father Christmas.

Santa's Elves last collection will be the Friday 4th December so please ensure your letters are put into the box before then to avoid any disappointments!

Please ensure that your child's full name, address and postcode are put on back of every letter so that Father Christmas can write a personal letter back.

REMEMBER BOYS & GIRLS, BE SURE TO LET HIM KNOW JUST HOW GOOD YOU HAVE ALL BEEN THIS YEAR.





Officers Mess & WOSM Combined Dining In Night - 12th November.

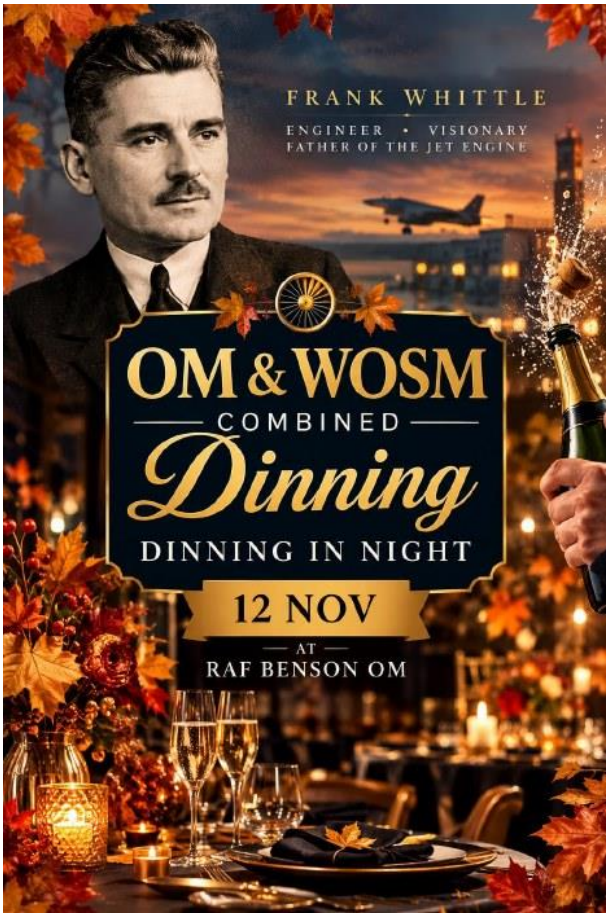
Combined Dining-In Night - Booking Now Open

Join us for a memorable **Combined Dining-In Night**, celebrating the proud heritage and achievements of **RAF Engineers through the ages**.**Theme:** *RAF Engineers of the Past*An evening of tradition, camaraderie, and fine dining as we recognise the generations of engineers whose skill, innovation, and dedication have kept the RAF operational throughout its history.

Book your place now and be part of what promises to be an outstanding evening.**Booking is now open.**

Details to follow separately. ✈️🔧🤝SIGN UP HERE

Queries contact Flt Lt Viv Hilton Vivienne.hilton277@mod.gov.uk



WOSM Christmas Ball - Friday 4th December.

The Christmas Ball 2026 Book is LIVE!!

Welcome to Après Ski: WOSM Christmas Ball 2026

The skiing may be over, but the celebration is only just beginning!

Step into a world of cosy alpine lodges, festive drinks, live entertainment and mountain-inspired magic as we bring the spirit of Après Ski to this year's Christmas Ball!

🗓️ 4th December 2026

🕛 Arrival from 1830hrs

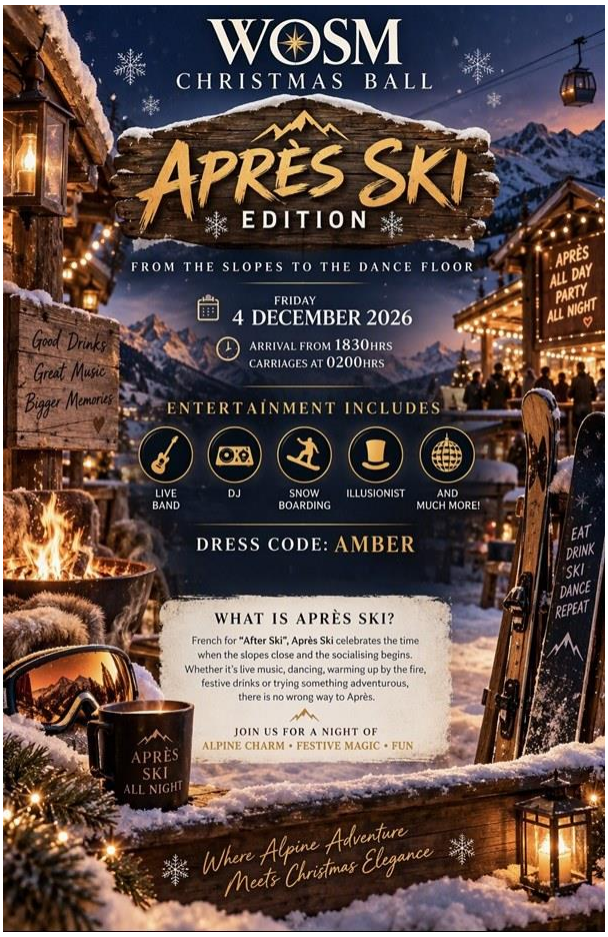
🕛Carriages at 0200hrs

👗🤵 Dress code: Amber (cocktail dresses / lounge suits / No5's)

Gather your friends, raise a glass and join us for a night of festive celebrations, laughter and unforgettable memories.

❄ ❄ ❄ The slopes close at sunset... but the party carries on until 0200hrs!! ❄ ❄ ❄

[WOSM Christmas Ball - Friday 04 Dec 2026 - Apres Ski! – Fill in form]



RAF Benson Weekly/Monthly Groups





PRE & POST natal CLASSES



ALL PRE & POST NATAL

EVERY WEDNESDAY
STARTING FROM 27TH MAY

1000 AM
(1000 – 1100)

ARENA GYM

EVERYONE IS WELCOME

Calling all high flyers...



Air Scouts take part in an amazing range of activities both on the ground and up in the clouds.

We help young people develop skills for life - including the practical, employability and character skills they need to succeed.

Find out more about what we do - including volunteering opportunities for adults too.

Spaces in all sections:
Beavers: Monday 1800-1900
Cubs: Monday 1800-1930
Scouts: Wednesday 1830-2030

Email: 2ndbensonscoutgroup@gmail.com

scouts.org.uk

#SkillsForLife

Copyright 2018 The Scout Association Registered Charity numbers 306101/SC038437

Scouts
2nd Benson (RAF)

RAF BENSON BABY & EXPECTANT MUM'S GROUP

IN THE STATION CHURCH

EVERY WEDNESDAY AFTERNOON
FROM 1330 – 1430





Are you a new parent or expectant mum?

Please come and join us for a cuppa and chat and get to make new friends.

Open to all families on station.
£1.00 per family.

LITTLE CHERUBS' PLAYGROUP



HELD EVERY MONDAY & THURSDAY MORNING FROM 0930 – 1100

IN THE SOFT PLAY AREA AT THE COMMUNITY CENTRE

£1.00 ENTRY PER CHILD WHICH INCLUDES SNACKS & JUICE AND HOT BEVERAGE FOR PARENTS.

(All fees go towards purchasing weekly snacks, craft materials & new toys)

For any enquiries regarding the group, please email: BEN-BSW-HIO@mod.gov.uk

RAF BENSON
Parent and Carers
SEND SUPPORT COFFEE MORNING

ssafa
the Armed Forces charity

A safe space for parents and carers to talk to fellow peers that can understand their unique experiences



YOU ARE NOT ALONE – WE'RE HERE TOGETHER

STARTING 3RD AUGUST
then the 1st Monday of every month

09:30 TO 11:00

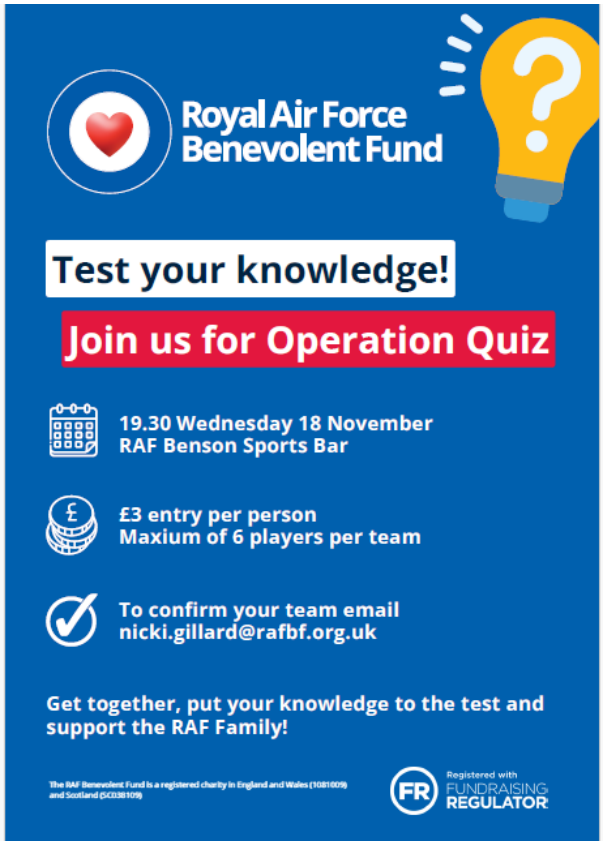
IN THE STATION CHURCH

CONNECT SHARE SUPPORT

Coffee and cake, good conversation, understanding and support.



RAF Benevolent Fund Quiz Night - Wednesday 18th November



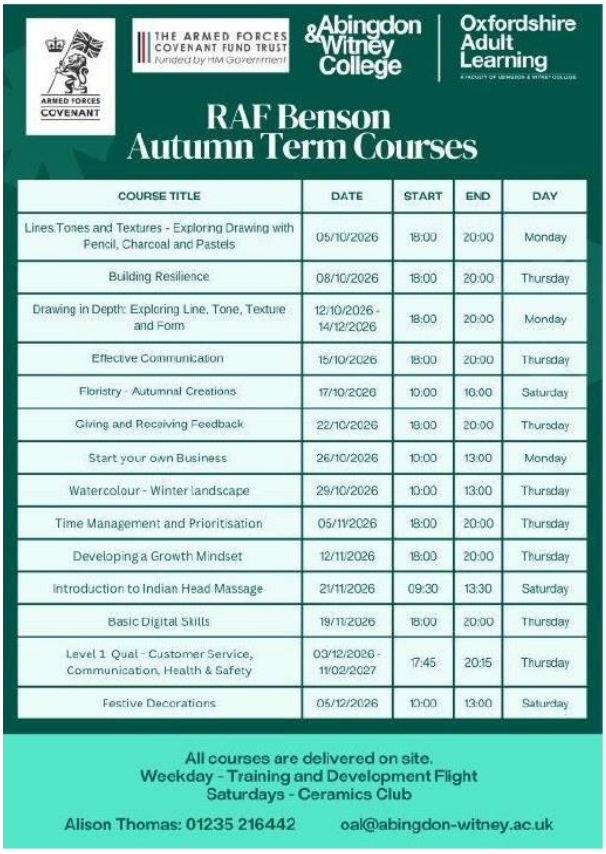
Stn Church Bacon Butty Friday - 27th November.

The Station Church will be running their Bacon Butties event on Friday 27th November from 1000 onwards if you would like to pop down for a cuppa and bap. All Service Personnel, families, civil servants and contractors welcome.



FREE Adult Education Classes

Classes are free to all and delivered on Station, to book please email Alison oal@abingdon-witney.ac.uk



ARMED FORCES COVENANT

THE ARMED FORCES COVENANT FUND TRUST
Funded by HM Government

Abingdon & Witney College

Oxfordshire Adult Learning

RAF Benson Autumn Term Courses

COURSE TITLE	DATE	START	END	DAY
Lines,Tones and Textures - Exploring Drawing with Pencil, Charcoal and Pastels	05/10/2026	18:00	20:00	Monday
Building Resilience	08/10/2026	18:00	20:00	Thursday
Drawing in Depth: Exploring Line, Tone, Texture and Form	12/10/2026 - 14/12/2026	18:00	20:00	Monday
Effective Communication	15/10/2026	18:00	20:00	Thursday
Floristry - Autumnal Creations	17/10/2026	10:00	16:00	Saturday
Giving and Receiving Feedback	22/10/2026	18:00	20:00	Thursday
Start your own Business	26/10/2026	10:00	13:00	Monday
Watercolour - Winter landscape	29/10/2026	10:00	13:00	Thursday
Time Management and Prioritisation	05/11/2026	18:00	20:00	Thursday
Developing a Growth Mindset	12/11/2026	18:00	20:00	Thursday
Introduction to Indian Head Massage	21/11/2026	09:30	13:30	Saturday
Basic Digital Skills	19/11/2026	18:00	20:00	Thursday
Level 1 Qual - Customer Service, Communication, Health & Safety	03/12/2026 - 11/02/2027	17:45	20:15	Thursday
Festive Decorations	05/12/2026	10:00	13:00	Saturday

All courses are delivered on site.
Weekday - Training and Development Flight
Saturdays - Ceramics Club

Alison Thomas: 01235 216442 oal@abingdon-witney.ac.uk

Support


PERSONAL SUPPORT AND SOCIAL WORK SERVICE RAF
FIGHTING YOUR OWN BATTLES?
WE'VE GOT YOU.
If you serve in the RAF, we're here to support you with all of life's challenges, from money worries to mental health struggles.
WE'RE CONFIDENTIAL. WE'RE INDEPENDENT OF THE CHAIN OF COMMAND.
Whatever your rank.
Whatever you're facing.
We've got your back.
Live Chat
ssafa.org.uk/raf
WhatsApp
+ 4420 3769 0808
Facebook
facebook.com/ssafarafpssws
Email
psswsraf@ssafa-fhs.org.uk
Phone
0800 058 4690
(UK callers)
020 4570 3939
(Overseas callers)
ssafa
the Armed Forces charity
ROYAL AIR FORCE


Do you need some headspace?
We offer FREE memberships to the online mindfulness app Headspace, for RAF serving personnel and their partners.
✓ Improved mood, relaxation and sleep quality
✓ Focus on specific areas such as sport, health or happiness
Sign up today: rafbf.org/mindfulness
Or call: 0300 222 5703
Royal Air Force Benevolent Fund
headspace



Accommodation

Service Family Accommodation (SFA) Communications Update

New DAS Mattress Pilot

From 1st November 2026, if you receive a DAS-issued mattress, you will be asked to keep it and continue to use it until it reaches the supplier's five-year shelf life or you no longer need it. To help keep track of this, all new mattresses issued from 1 November 2026 will be labelled with the month and year they were provided.

If you already have a mattress issued before 1 November 2026, there is no change and the current process will continue to apply.

In occupancy requests for mattresses will be only for collection, unless it is exchanging a cot mattress for a single mattress to grow with the child. All other in occupancy requests for new mattresses will need to be considered on a case-by-case basis.

Once a mattress reaches five years old, a replacement can be requested through the usual in-occupancy process.

Changes to CAS Survey Communications

Improved communications for families about Condition Surveys *(formerly CAS Surveys)* were introduced on 1 October 2026. While the survey process remains the same, the new letters and booking process are designed to make it clearer why surveys are carried out and easier to arrange an appointment.

We encourage you to take part and provide access when requested as these condition surveys help DIO understand the condition and safety of your home, identify any maintenance needs, and plan future improvements. Please note, you will now be able to choose an appointment date before survey teams visit your area.

Access for safety inspections

Regular gas and electrical safety inspections are a vital part of keeping Service Family Accommodation safe for you and your family.

If you are unable to attend a booked appointment, please contact the service provider as soon as possible to arrange an alternative date. Failure to provide access may result in the matter being escalated through the Chain of Command and, where necessary, authorised entry arrangements may be implemented to enable essential safety inspections to be completed.



Storms: Checking your home for damage

Following the recent storms which affected many parts of the UK, we encourage Service families living in SFA to carry out a quick check of their home and garden for any signs of damage.

Taking a few minutes to inspect your home can help identify problems early and prevent further damage. If you spot any damage or have concerns about the condition of your home, please report it to Pinnacle as soon as possible. You can do this through HomeHub or by contacting the National Service Centre on 0800 031 8628. If there is an immediate danger to life or property, you should contact the emergency services first.

Be on the look out for:

- Loose, cracked or missing roof tiles.
- Damaged, leaning or fallen fencing.
- Fallen branches, trees or other debris in your garden.
- Signs of water ingress, leaks, damp patches or flooding.
- Damage to doors, windows, gutters or other parts of your home.
- Loose items or structures that may have been affected by high winds.

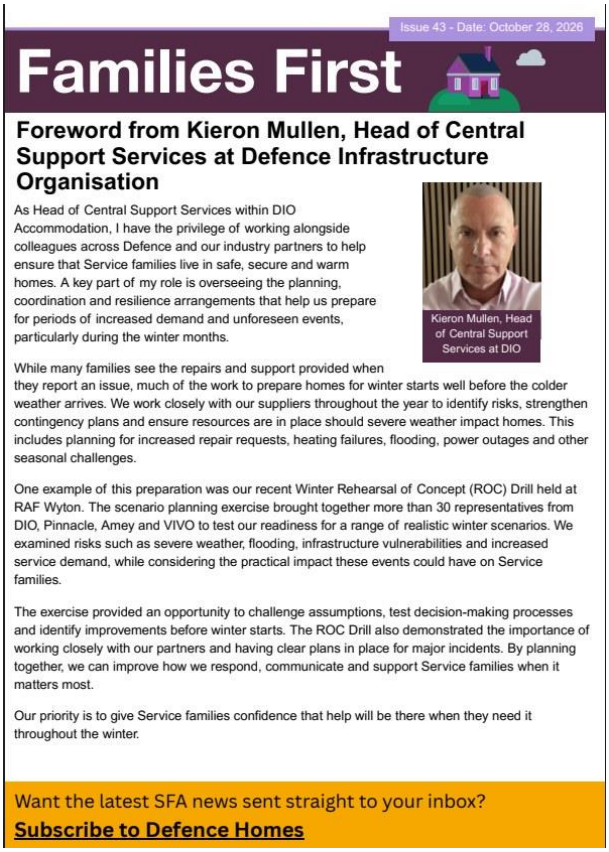
Aiming to move before Christmas?

If you are planning a move in the UK before or during the Christmas and New Year period, please submit your accommodation and removals applications as early as possible. Demand for moving services is typically higher at this time of year so booking early gives you the best opportunity to secure your preferred moving date and make arrangements confidently ahead of the festive period.

While arrangements are always in place to support short-notice needs, early applications help us to plan our effectively and reduce pressure during the busy winter period to deliver the best possible service to Service families. We encourage anyone expecting to move before Christmas or over the holiday period to start the process as soon as you can.

DIO: Families First Newsletter – 28 October 2026 edition now available

To read this issue online, and any back issues, please go to: Families First newsletter – Defence HomesDon't forget that you can also sign up to receive Families First and other email updates from DIO Defence Homes, direct to your own inbox – please go to this link to subscribe: https://defencehomes.mod.gov.uk/newsletter-landing-page/



Issue 43 - Date: October 28, 2026

Families First

Foreword from Kieron Mullen, Head of Central Support Services at Defence Infrastructure Organisation

Kieron Mullen, Head of Central Support Services at DIO

As Head of Central Support Services within DIO Accommodation, I have the privilege of working alongside colleagues across Defence and our industry partners to help ensure that Service families live in safe, secure and warm homes. A key part of my role is overseeing the planning, coordination and resilience arrangements that help us prepare for periods of increased demand and unforeseen events, particularly during the winter months.

While many families see the repairs and support provided when they report an issue, much of the work to prepare homes for winter starts well before the colder weather arrives. We work closely with our suppliers throughout the year to identify risks, strengthen contingency plans and ensure resources are in place should severe weather impact homes. This includes planning for increased repair requests, heating failures, flooding, power outages and other seasonal challenges.

One example of this preparation was our recent Winter Rehearsal of Concept (ROC) Drill held at RAF Wyton. The scenario planning exercise brought together more than 30 representatives from DIO, Pinnacle, Amey and VIVO to test our readiness for a range of realistic winter scenarios. We examined risks such as severe weather, flooding, infrastructure vulnerabilities and increased service demand, while considering the practical impact these events could have on Service families.

The exercise provided an opportunity to challenge assumptions, test decision-making processes and identify improvements before winter starts. The ROC Drill also demonstrated the importance of working closely with our partners and having clear plans in place for major incidents. By planning together, we can improve how we respond, communicate and support Service families when it matters most.

Our priority is to give Service families confidence that help will be there when they need it throughout the winter.

Want the latest SFA news sent straight to your inbox?
Subscribe to Defence Homes

Families News

Royal British Legion - Discover Our New 2026 Remembrance Resources



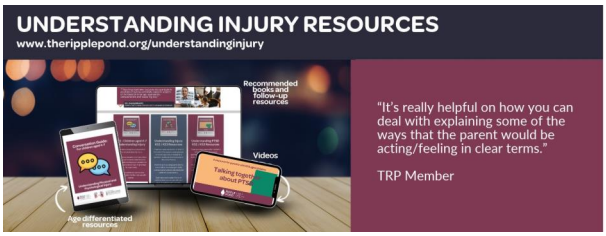
We've created new, free downloadable resources to help you explore Remembrance with young people this year. With a focus on modern service and quick, easy to use activities, they are a great way to connect 5-14 year olds with who, how and why we remember.

Find resources for 5-7 year olds here

Find resources for 7-11 year olds here

Find resources for 11-14 year olds here

The Ripple Pond: New free resources to help Armed Forces families talk about injury and PTSD



The Ripple Pond wanted to share an exciting new set of **free resources to help Armed Forces families talk with children about injury and PTSD.**

When a parent or family member is living with injury or trauma linked to their military service, the impact can reach across the whole family. Children may notice changes in someone they love or in family life, but knowing how to explain what's happening in a way they can understand can be difficult.

That's why, through their Family Focus Project, The Ripple Pond has developed **Understanding Injury**: a collection of practical, age-appropriate resources designed to help families find ways to approach these conversations together.

Developed with input from families with lived experience and specialist professionals, the resources include:

- Age-appropriate materials for Key Stage 1, 2 and 3
- Conversation prompts and suggested wording to help parents find a starting point
- Follow-up resources to support understanding
- Accompanying videos (for KS2 / 3) designed to be used alongside the information packs

These aren't instructions about what to say or how anyone should feel. They offer families a starting point, helping them find the language and confidence to approach conversations in ways that feel right for them.

The resources were developed with funding from the **Armed Forces Covenant Fund Trust** and were initially shared with The Ripple Pond's Members and partners. **They are now freely available to everyone**, so families and professionals can access and share them whenever they may be helpful.

To read this newsletter in full, please go to: New free resources to help Armed Forces families talk about injury and PTSD

To find out more about the resources available, please go to: Understanding Injury Resources | The Ripple Pond

RAF HIVE Service

HIVE information
Supporting the Service Community



HIVE Information Centre Location: Community Centre

Tel: 01491 827213 Teams Work No: +44 303 371 8545

Email: Janine.Ansty-Bridges263@mod.gov.uk

Book time with me: **Book time to talk to me.**

HIVE Information Centre Opening Hours:

Monday - Thursday 0800 - 1600, Fri 0800 - 1500

Connect Online - RAF Benson HIVE Facebook RAF Benson HIVE X.com

Station Welfare Contacts

SSAFA: Leanne Wheeler

Office Location: 4 Viking Terrace

Tel: 07384 237984 (office hours only)

Email: **Leanne.Wheeler@ssafa-fhs.org.uk**

How can we help?

Need someone to talk to? We'll provide a safe space for you to get anything off your chest.

Chaplaincy Centre: The Revd (Sqn Ldr) Rachel Cook

Office Location: Station Church

Tel: 01491 837766 Ext 6234

Email: **rachel.cook117@mod.gov.uk**

Station RAF People and Families Support Contacts

ROYAL AIR FORCE
People & Families Support

Station Families Housing Officer (SFHO): Phil Withey

Office Location: Community Centre

Tel: Duty Mobile - 07815 697370 (No Texts)

Email: philip.withey301@mod.gov.uk

Community Development Officer (CDO): Meg Wickett

Office Location: Community Centre

Tel: 01491 827213

Email: Meg.Wickett407@mod.gov.uk

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